

### ISO 9001:2015

#### 9.3 Management Review

##### 9.3.3 Management Review Outputs

The outputs of management review shall include decisions and actions related to:

- a) Opportunities for improvement
- b) Any need for the changes to the quality management system
- c) Resource needs

The organization shall retain documented information as evidence of the results of management reviews.

### ISO/IEC 27001:2013

#### 9.3 Management review

Top management shall review the organization's information security management system at planned intervals to ensure its continuing suitability, adequacy and effectiveness.

The management review shall include consideration of:

- a) the status of actions from previous management reviews;
- b) changes in external and internal issues that are relevant to the information security management system;
- c) feedback on the information security performance, including trends in:
  - 1) nonconformities and corrective actions;
  - 2) monitoring and measurement results;
  - 3) audit results; and
  - 4) fulfilment of information security objectives;
- d) feedback from interested parties;
- e) results of risk assessment and status of risk treatment plan; and
- f) opportunities for continual improvement.

The outputs of the management review shall include decisions related to continual improvement opportunities and any needs for changes to the information security management system. The organization shall retain documented information as evidence of the results of management reviews.

### ISO 14001:2004

#### 4.6 Management review

Top management shall review the organization's environmental management system, at planned intervals, to ensure its continuing suitability, adequacy and effectiveness. Reviews shall include assessing opportunities for improvement and the need for changes to the environmental management system, including the environmental policy and environmental objectives and targets.

Records of the management reviews shall be retained. Input to management reviews shall include

- a) results of internal audits and evaluations of compliance with legal requirements and with other requirements to which the organization subscribes,
- b) communication(s) from external interested parties, including complaints,
- c) the environmental performance of the organization,
- d) the extent to which objectives and targets have been met,
- e) status of corrective and preventive actions,
- f) follow-up actions from previous management reviews,
- g) changing circumstances, including developments in legal and other requirements related to its environmental aspects, and
- h) recommendations for improvement.

The outputs from management reviews shall include any decisions and actions related to possible changes to environmental policy, objectives, targets and other elements of the environmental management system, consistent with the commitment to continual improvement.

# DASAR KUALITI UPM ISO 9001:2008

**UPM**

TELAH  
DIPERSIJILKAN  
DENGAN SATU  
PENSIJILAN  
**(ISO 9001:2008)**  
MULAI TAHUN 2011  
HINGGA KINI

**AR 2020**

Staf Universiti Putra Malaysia beriltizam ke arah kecemerlangan melalui penerapan budaya kualiti dalam pengajaran dan pembelajaran, penyelidikan dan perkhidmatan sokongan untuk memenuhi **ekspektasi pelanggan.**

Staf Universiti Putra Malaysia akan melaksanakan tanggungjawab dalam mencapai objektif kualiti yang ditetapkan, serta memastikan objektif tersebut dikaji dari semasa ke semasa supaya selaras dengan visi, misi dan matlamat UPM

Semakan terhadap dasar dibuat oleh Lembaga Pengarah Universiti (LPU) dan dasar kini dibuat berdasarkan keperluan standard baharu ISO 9001:2015 ...



**NEW!**

**STANDARD  
ISO 9001:2015**

## **Clause 5 - LEADERSHIP**

*Clause 5.2: Policy*

*5.2.1: Establishing the quality policy  
Top Management shall establish, implement  
and maintain the quality policy that:  
(a) is appropriate to the purpose and context  
of the organization and supports its  
strategic direction;*

### DASAR UNIVERSITI PUTRA MALAYSIA (SISTEM PENGURUSAN KUALITI) 2017

**Pekerja** Universiti Putra Malaysia **komited dalam mencapai kecemerlangan** melalui penerapan budaya kualiti dalam pengajaran dan pembelajaran, penyelidikan dan perkhidmatan sokongan untuk mencapai matlamat pelan strategik unversiti.

**Pekerja** Universiti Putra Malaysia akan sentiasa melaksanakan tanggung jawab dalam mencapai objektif kualiti yang ditetapkan serta memastikan objektif kualiti tersebut dikaji dari semasa ke semasa supaya selaras dengan visi, misi dan matlamat UPM.

#### Pemansuhan

Apa-apa dasar atau polisi mengenai pengurusan kualiti Universiti Putra Malaysia yang berkuat kuasa sebelum ini adalah dimansuhkan.

Dibuat 20 Jun 2017



## PERNYATAAN DASAR

ISO/IEC 27001:2013

### DASAR KESELAMATAN MAKLUMAT

Universiti Putra Malaysia beriltizam mengadakan sistem pengurusan keselamatan maklumat yang berkesan melalui:

1. pematuhan kepada kehendak organisasi dan perundangan serta peraturan;
2. pembangunan objektif dan matlamat berdasarkan objektif keselamatan;
3. komitmen bagi memenuhi keperluan berkaitan keselamatan maklumat; dan
4. penilaian semula dan pengubahsuaian dasar, objektif dan sasaran untuk penambahbaikan berterusan.

## PERNYATAAN DASAR

ISO 14001:2004

**KEKAL**

### DASAR PENGURUSAN ALAM SEKITAR UPM

UPM beriltizam mengadakan sistem pengurusan yang berkesan melalui:

1. Pematuhan keperluan undang-undang, peraturan dan keperluan-keperluan lain mengenai alam sekitar khususnya pencegahan pencemaran;
2. Pembangunan objektif dan matlamat berdasarkan penilaian aspek impak alam sekitar;
3. Penilaian semula dan pengubahsuaian polisi, objektif dan sasaran untuk penambahbaikan berterusan;
4. Pembudayaan amalan baik ke arah kelestarian alam sekitar.

